

TQM FUNDAMENTALS

Who should attend?

This course is designed for those individuals in the semiconductor industry who require the knowledge of TQM Fundamentals.

Course Benefits

Increase knowledge of techniques and tools needed for successful business performance.
Improve skills that affect daily business operations.

Course Objectives

- You will learn concepts and the history of Total Quality Management.
- The course explores the origins of total quality as compared to traditional management practices.
- The lesson progresses to the cost of quality, building a quality framework, managing organizational change and how to prepare for and lead a total quality solution.

Course Modules

1. *Total Quality Management vs traditional management practices*
2. *Quality cost reporting system*
3. *Elements of a Total Quality*
4. *Management organizational culture*
5. *Assessing your organization's tactics*
6. *Roles of the quality leader*

Registration Information

Prerequisites: None

Course Length: 4 Hours

Course Type: Web-based Training

Course Number: TRNWNG-7

To enroll or for more information on our products and services, please call our registrar at one of the numbers below or go to www.appliedtraining.com.

- 1-800-468-8888, option 4 (United States)
- 1-512-272-0027 (International)

Computer System Requirements:

Attending this course requires a Windows 98, NT, 2000 or XP computer using Internet Explorer 5.5 or higher. 128MB RAM or higher and high-speed Internet access is also highly recommended.