

## TOTAL QUALITY MANAGEMENT: MANAGING TQM ROLLOUTS

### Who should attend?

This course is designed for those individuals in the semiconductor industry who require the knowledge of managing TQM Rollouts.

### Course Benefits

Increase knowledge of techniques and tools needed for successful business performance.  
Improve skills that affect daily business operations:  
Communication Skills.  
Office Skills.  
Group productivity in the workplace.

### Course Objectives

- Understand Total Quality Management rollout stages.
- Learn the steps required for designing, developing, implementing and evaluating a total quality management program.

### Course Modules

1. *Implementing TQM*
2. *Basic Tools of Quality*
3. *Advanced Quality Tools*

### Registration Information

**Prerequisites:** *None*

**Course Length:** *2 Hours*

**Course Type:** *Web-based Training*

**Course Number:** *TRNWNG-48*

To enroll or for more information on our products and services, please call our registrar at one of the numbers below or go to [www.appliedtraining.com](http://www.appliedtraining.com).

- 1-800-468-8888, option 4 (United States)
- 1-512-272-0027 (International)

### Computer System Requirements:

Attending this course requires a Windows 98, NT, 2000 or XP computer using Internet Explorer 5.5 or higher. 128MB RAM or higher and high-speed Internet access is also highly recommended.